

## CLEARFIELD COUNTY EMERGENCY MANAGEMENT / 9-1-1

Standard Operating Procedures

SOP #: Police 5 01a

Subject: Police Dispatch

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Revised:

## Police Dispatch Policy

## Associated Terms:

Police Dispatch – The primary dispatch channel for all police operations in Clearfield County(excluding sheriff). This frequency is simulcast over Rockton, Boggs, Clover, Boone Mtn, and Sandy Towers.

Regional PD Rockton – Backup or secondary channel for Departments 1,3,4,8,12(Or incidents that are occurring in the Central/North West section of Clearfield County).

Regional PD Boggs – Backup or secondary channel for Departments 9,31 (Or incidents that are occurring in the eastern/southern part of the county)

Regional PD Clover – Backup or secondary channel for incidents that occur in the south/ south west sections of Clearfield County

Priority – This condition is issued to the Police Dispatch channel when there is risk to any life safety.

Priority Marker – This is a button that will burst a tone every 10 seconds until deactivated to remind users that priority has been called. (This is not to be used for gun or hostage calls!!)

If at all possible, any police incident shall be relayed to on duty officers via radio communications using Police Dispatch. Police Dispatch is a simulcast frequency sending traffic over Rockton, Boggs, Clover, Boone Mtn, and Sandy Towers.

On the police dispatch module, there is a button noted as priority. When depressed, the priority button emits a tone every 10 seconds across police dispatch. This is to let other officers know that there is a priority incident ongoing and to not use this frequency. Priority (marker) is to automatically be turned on for any type of pursuit that is called in by an officer.

When any other priority call is going on, the dispatcher must ask if the involved officer would like priority. If he/she states yes, than they will be asked if they would like the marker turned on. If they say no, the dispatcher will then announce the following message: "Clearfield County advising Department XX has priority traffic, all not involved units switch to regional for normal operations.

If the Priority (marker) is turned on, the dispatcher will make the following announcement: "Clearfield County placing marker up, Department XX has priority. All non involved units switch to regional for normal operations.

Once non involved units are switched to Regional, one of the call takers will then turn up the in use regional channel, switch CAD to police and assume the normal police dispatcher role on that channel. The initial police dispatcher will continue to handle the in progress priority incident.

From time to time departments will be conducting training, a planned incident, or a task force (DUI or Drug). Any department has the ability to call and request the use of regional channels for these types of incidents. If there is a need for an additional dispatcher to handle this, a call must be placed to the on call EMA, to increase staffing.

The Clearfield 9-1-1 center will not monitor regional channels until they are assigned.

All police radios have been programmed with 4 TAC channels. These are simplex channels and are only good for line of sight transmissions. The Clearfield 9-1-1 center does not have the ability to monitor these frequencies.